

WARRANTY



AUTHENTIC EXTERIORS FOR LIFE[®]

LIMITED LIFETIME
TRANSFERABLE

Exterior Cladding Products
United States and Canada

Exteria Building Products, LLC – Limited Lifetime Transferable Warranty

Exteria Building Products is committed and pleased to provide you with high quality faux cedar and masonry products. These products are manufactured in accordance with high standards and tight quality controls, as outlined below.

What is covered

Subject to the limitations described below, Exteria warrants that its Exterior Cladding Products installed in the United States and Canada are free from manufacturing defects when subjected to normal and proper usage and exposure conditions. Warranted defects include blistering, peeling, flaking, corroding and fading beyond normal weathering, all as outlined in this warranty.

What is excluded - Limitations

This warranty does not provide protection against any failure, defect or damage caused by situations and events beyond normal and proper usage and exposure conditions, including but not limited to the following, all of which void this warranty:

- Improper installation not in accordance with Exteria guidelines (refer to Exteria's website, which among other things requires a proper water barrier and compliance with all codes).
- Misuse, abuse, vandalism or neglect.
- Installations other than exterior siding installations or Mansard roof installations with less than 75 degrees exposure angle.
- Faulty or improper storage, handling, maintenance or repairs.
- Use of incompatible accessories as outlined in the installation guidelines.
- Damage caused by impact of foreign objects, fire, earthquake, flood, lightening, hurricane, tornado, windstorm or other acts of God.
- Damage caused by movement, distortion, cracking or settling of the wall substrate, building structure and/or foundation.
- Damage caused by vegetation, insects, animals and organisms.
- Exposure to chemicals either in liquid form or caused by air pollution such as solvents, gasoline, pesticides, harmful cleaning compounds and similar materials.
- Damage caused by power washing – power washing is not recommended; please see the Care and Maintenance section for instructions on how to clean your siding.
- Damage to siding that has been modified, i.e. painted or coated.
- Damage due to exposure to excessive heat or reflective heat sources.
- Any other cause not involving manufacturing defects in the product supplied by Exteria.

In addition, normal fading caused by weathering and atmospheric conditions (exposure to sunlight, temperature swings, air pollution, mold, mildew etc.) is not covered by this warranty. Such exposure will cause many types of colored surfaces to degrade over time. The severity of exposure depends on the atmospheric conditions of the geographical location where the products are installed, over which Exteria has no control.

Normal fading is defined as a discoloration of up to four (4) Hunter units as calculated according to ASTM D2244. *Exteria shall have sole discretion to determine if the siding has faded beyond normal fading.*

Special Hail Coverage

In addition to the warranty stated above, Exteria will issue a credit or make a payment, at its option, towards replacement of its product (excluding labor) to the extent damaged by hail, but only if the owner's insurance pays a portion of the damage and only to the extent of the excess, if any, of the price of replacement product over the sum of the deductible and the amount of insurance proceeds received by the owner.

Exclusive Warranty

THERE ARE NO WARRANTIES ON THESE PRODUCTS OTHER THAN AS SET FORTH IN THIS WARRANTY. WE ARE NOT LIABLE TO YOU FOR A BREACH OF ANY OTHER WRITTEN OR ORAL EXPRESS WARRANTIES, SUCH AS THOSE, IF ANY, GIVEN TO YOU BY DEALERS, CONTRACTORS, APPLICATORS, OR DISTRIBUTORS OF THE PRODUCTS. THIS IS YOUR EXCLUSIVE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. EXTERIA UNDERTAKES NO RESPONSIBILITY FOR THE QUALITY OF THE PRODUCTS EXCEPT AS OTHERWISE SPECIFICALLY PROVIDED IN THIS WARRANTY. EXTERIA ASSUMES NO RESPONSIBILITY THAT THE PRODUCTS WILL BE FIT FOR ANY PARTICULAR PURPOSE FOR WHICH YOU MAY BE BUYING THE PRODUCTS EXCEPT AS OTHERWISE SPECIFICALLY PROVIDED IN THIS WARRANTY.

Who is covered

Only the original purchaser of Exteria Products or a properly registered transferee has any rights under this warranty. *However, the warranty against excessive fading of products is only available to an original purchaser and is not transferable.*

Transfer of Warranty

This warranty is transferable on a one time basis by the original purchaser to an immediate subsequent purchaser of the original real estate structure on which the Exteria Product was installed. To properly transfer the benefits of this warranty, the original purchaser must provide written notice to Exteria Building Products within 30 days of the property transfer along with documentary proof of property ownership transfer. i.e. a signed settlement statement or title transfer document.

How long does the coverage last

For each original purchaser who is an individual purchasing products for property used as his or her primary or secondary residence, the warranties stated herein expire on the date on which such purchaser no longer owns the residence at which installation was made. Exteria's responsibility shall be as stated in the Warranty Protection Schedule below under "Sole Remedy."

For each original purchaser which is a corporation or other legal entity, or who purchases products for premises not used exclusively by the purchaser as his or her residence, and for each registered transferee, the warranties stated herein shall expire on the 50th anniversary of the date of original installation, but Exteria's responsibility shall not exceed the percentage stated in the Warranty Protection Schedule below under "Sole Remedy."

The warranty against excessive fading available to original purchasers shall expire on the tenth (10th) anniversary of the date of original installation, except for the “Weathered Series” and “Faux Masonry” products as described below.

Sole Remedy

For original residential purchasers, in the unlikely event that a product is established by Exteria to be defective as defined in this warranty, Exteria will, at its option, either (1) repair, replace or refinish the defective Exteria siding, or (2) refund the amount paid by the original purchaser for the original installation of the product. If the original cost cannot be documented by the original owner, Exteria Building Products shall have the sole discretion to determine the appropriate amount of any refund. In these instances Exteria takes 100% responsibility, as indicated in the following Warranty Protection Schedule.

For those other than original residential purchasers, in case of a product established by Exteria to be defective as defined in this warranty, Exteria will, at its option, repair, replace or refinish, the defective Exteria siding, upon receipt of payment from the owner for the portion of the remedial work which is not Exteria’s responsibility in accordance with the following Warranty Protection Schedule:

All Warranty Protection Schedule calculations are based on the current retail value of labor and materials in the trade area at the time of repair or replacement. Current retail value is determined in the sole discretion of Exteria Building Products.

Warranty Protection Schedule

Years After Original Purchase to Date of Claim	Portion of Exteria Responsibility
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Original Residential Purchasers

During Ownership of Property	100%
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Other Purchasers/Transferees

0-5	100%
More than 5 but less than 7	90%
More than 7 but less than 8	80%
More than 8 but less than 9	70%
More than 9 but less than 10	60%
More than 10 but less than 11	50%
More than 11 but less than 12	40%
More than 12 but less than 13	30%
More than 13 but less than 14	20%
More than 14 but less than 50	10%

However, as to a warranty claim against excessive fading of the “Weathered Series” and “Faux Masonry” products made by an original purchaser after the fourth (4th) anniversary of purchase, Exteria will, at its option, repair, replace or refinish the defective Exteria siding, upon receipt of payment from the owner for the cost of the remedial work minus the Fading Warranty Amount. The Fading Warranty Amount shall be equal to the amount paid by the original purchaser for the original installation of the defective product multiplied by the percentage in the following fading warranty schedule, but the Fading Warranty Amount shall in no event be more than the cost of the remedial work.

Fading Warranty Schedule for Weathered series and Faux Masonry products

Years After Original Purchase to Date of Claim	Portion of Exteria Responsibility
0-4	100%
5	80%
6-10	60%

In any case where the originally installed product has been discontinued, Exteria reserves the right to replace the defective product with a product of similar quality and price. In the event of a partial repair or replacement, the owner acknowledges that a color, texture and material variance may occur between original and replacement product. Exteria shall have a reasonable amount of time for the processing of warranty claims to accommodate scheduling and weather. The completion of warranty work shall not extend the duration of the applicable warranty period, and the termination of such warranty period will remain unchanged despite any warranty claim.

How to File a Claim

To file a warranty claim, the owner must contact Exteria Building Products at 1111 NW 165 Street, Miami, FL 33169-5871, Attn: Warranty Department or call 877-398-3742 before the ninetieth (90th) day after the defect is or should have been discovered.

Within 30 days after notification, the original purchaser or properly registered transferee must:

- Complete and return the warranty claim packet provided by Exteria Building Products.
- Submit an original proof of purchase of the Exteria Product and evidence of ownership of your property in order for Exteria Building Products to process your claim.
(All originals will be returned by certified mail)

THE REMEDY STATED ABOVE IS THE SOLE AND EXCLUSIVE REMEDY AND EXTERIA'S SOLE AND EXCLUSIVE OBLIGATION IN RESPECT TO ANY PRODUCT OR ANY DEFECT THEREIN.

Your responsibility - Care and Maintenance

Exteria Building Products siding requires little maintenance, but the siding may become dirty and needs to be cleaned at least every other year, preferably yearly, to remove dirt or mildew. Generally your Exteria siding can be cleaned satisfactorily with the use of an ordinary garden hose; do not power wash Exteria siding. If plain water or a light soapy solution does not remove the dirt, we suggest the following:

Gently wash siding with a soft bristle brush and water from garden hose. Where dirt is more difficult to remove, the following cleaning solutions work well:

1/3 cup detergent (e.g. Tide)
2/3 cup trisodium (e.g. Soilax)
4 quarts of water

In certain geographic areas where mildew may be a problem, substitute one quart of 5% sodium hydrochloride (e.g. Clorox), for one quart of water in the above solution. If the structure is extremely dirty, it is recommended that you start washing from the top and work down to the bottom. Apply cleaning solution and let it stand several minutes so the dirt will loosen. The siding must be rinsed thoroughly with clear water to avoid staining and/or streaking.

CAUTION: Be sure to follow all precautions and warnings on the product label of the above referenced chemicals to prevent personal injury. Do not exceed the recommended concentrations of cleaners. Doing so can cause damage to the product's surface. Avoid skin and eye contact with the solution, and in all cases follow manufacturer's instructions for the use of cleaning compounds and solutions. Avoid use of abrasive-type cleaners and strong solvents. Test any cleaner on an inconspicuous area before applying to major areas. To minimize streaking, always clean from the bottom to the top and follow with a rinsing of clear water. Excessive scrubbing is unnecessary, can be harmful to the products, and may cause undesirable glossy areas over the finish.

Fire Safety

The use of mineral filled polypropylene composites allows Exteria siding to withstand a wide performance temperature range from -40°F to 190°F when the material has been properly installed and mounted.

Due to the nature of polypropylene's organic content, Exteria products are not designed to withstand extremely high application temperatures. Like wood, these organic products are combustible and caution must be applied when using outdoor grills, heating guns, blow torches, electrical equipment and other heat sources in close proximity to your siding. Building owners, occupants and outside maintenance personnel should always take precautions to keep sources of fire and combustible materials, such as dry leaves, dry mulch and trash away from siding. Exteria is not responsible for damage to panels caused by high application or installation temperatures, or accidents caused by third parties which damage the panels, siding or its integrity once the panels have been installed.

Exteria products fall into Class C flame spread category of ASTM E84. Exteria does not install siding. It is the responsibility of the contractor or installer that building codes are met and Exteria is not responsible if the product is improperly used on buildings that require Class A or Class B rated products.

Miscellaneous:

- Exteria reserves the right to discontinue or change any product design, color or accessory without notice to the original purchaser or transferee.
- EXTERIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE RESULTING FROM ANY BREACH OF ANY WARRANTY OR OTHERWISE RELATING TO ITS PRODUCTS. SOME STATES DO

NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

- IN NO EVENT WILL EXTERIA'S LIABILITY OR OBLIGATION WITH RESPECT TO ANY PRODUCT EXCEED THE PURCHASE PRICE THEREOF RECEIVED BY EXTERIA.
- This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.
- This warranty is effective only for Exteria siding purchased after April 20, 2011.